4iS SWIFT Packages

SWIFT Services Effort & Costing: **Package A**

Activity	No of Cycles in a Year	Effort/Persons days	No of Environment	Delivery Model
Software Installation or Upgrade	4	1	3 (Prod, DR, & QA)	Onsite/Remote
Installation of HSM & VPN Boxes	2	1	2 (Prod & DR)	Onsite/Remote
Customer Audit Preparation & Support	1	4	2 (Prod & DR)	Onsite/Remote
Adoption per Message per Backoffice PACS 8, PACS 9, CAMT PAIN (4-6 Messages/Backoffice)	1	10	1(Prod)	Onsite/Remote
CSP (Customer Security Program)	1	4	2 (Prod & DR)	Onsite/Remote

- Flexible Pricing Model for Services:
- **Customer Partnership cost deduction: 5% to 10%**
- **Additional resource support from Remote** for One year (In effect customer will get Two resource support for same cost)
- Cyclic Services mentioned as per *'No of Cycles in a Year'* in the above table will be provided as per planned schedules (onsite/Remote)
- **Onsite Travel, Commutation, Accommodation & food Expenses billed under actuals****
- **Number of cycles can be decided by the customer and rates changes accordingly**

SWIFT Services Effort & Costing: Package B

Activity	No of Cycles in a Year	Effort/Persons days each cycle	No of Environment	Delivery Model
Package A Services				Onsite/Remote
Functional Testing (5 Backoffices and 1 Message)	1	15	1(Prod or DR)	Onsite/Remote
Security Testing (Network)	1	10	2 (Prod & DR)	Onsite/Remote

- Flexible Pricing Model for Services:
- **Customer Partnership cost deduction: 5% to 10%**
- **Additional resource support from Remote** for One year (In effect customer will get Two resource support for same cost)
- Cyclic Services mentioned as per *'No of Cycles in a Year'* in the above table will be provided as per planned schedules (onsite/Remote)
- **Onsite Travel, Commutation, Accommodation & food Expenses billed under actuals****
- **Number of cycles can be decided by the customer and rates changes accordingly**

SWIFT Services Effort & Costing: **Package C**

Activity	No of Cycles in a Year	Effort/Persons days each cycle	No of Environment	Delivery Model
Package A Services				Onsite/Remote
Package B Services				Onsite/Remote
Resilience (Real time response and Agile Recovery)	1	15	1(Prod or DR)	Onsite/Remote

- Flexible Pricing Model for Services:
- **Customer Partnership cost deduction: 5% to 10%**
- **Additional resource support from Remote** for One year (In effect customer will get Two resource support for same cost)
- Cyclic Services mentioned as per *'No of Cycles in a Year'* in the above table will be provided as per planned schedules (onsite/Remote)
- **Onsite Travel, Commutation, Accommodation & food Expenses billed under actuals****
- **Number of cycles can be decided by the customer and rates changes accordingly**

SWIFT Services Effort & Costing: **Package D**

Activity	No of Cycles in a Year	Effort/Persons days each cycle	No of Environment	Delivery Model
Package A Services				Onsite/Remote
Package B Services				Onsite/Remote
Package C Services				Onsite/Remote
Testing Framework, SWIFT Training, SWIFT Service Operation Visualization & Policy Management	1		1 (QA or DR or Pre Prod)	Onsite/Remote

- As per the Scope Effort & Pricing will be submitted
(**Onsite: Travel, Commutation, Accommodation & Food will be billed as actuals to client)

Thank you